

Documents or Profile Updates

Complete the template with the most recent information matching to your prepaid debit card account

First Name	
Last Name	
Address	
City	
State	
Zip code	
Email	
Phone Number	
Last 4 digits of SSN	
Prepaid Card Number (if available)	
If you've recently changed your address, please provide your previous address	
Address	
City	
State	
Zip code	

Only complete the section that applies to your request

Debit Card Number	Please provide my debit card number
Name Change	
Legal first name	
Legal middle name	
Legal last name	
Please provide the required documents for name changes: • Valid government issued ID (driver's license, passport or matricula card, etc.) reflecting name change • Social Security card reflecting name change • Legal documents such as marriage certificate, divorce decree, birth certificate or other court document	
Power of Attorney (POA), Conservatorship or Guardianship Notification	
Your first name	
Your middle name	
Your last name	
Your address	
Your city	
Your state	
Your country (if foreign)	
Your country code (if foreign)	
Your zip code	
Your email address	

Your phone number	
Please provide a valid certified copy of the POA document as we cannot guarantee the return of this document (when mailing).	
Request for Duplicate Letter	
Letter subject or header	
Estimated date letter was received	
Please provide details of the letter you are requesting a copy of	