

Account Balance Inquiry	
Complete the template with the most recent information matching to your prepaid debit card account	
First Name	
Last Name	
Address	
City	
State	
Zip code	
Email	
Phone Number	
Last 4 digits of SSN	
Prepaid Card Number (if available)	
If you've recently changed your address, please provide your previous address	
Address	
City	
State	
Zip code	
If your account has a balance, and your identity is successfully verified, a check will be mailed to you. In addition, any outstanding uncashed checks will be issued/reissued to you. Please allow up to 25 business days for processing. If your account has a balance and you do not want a check mailed, your balance will be reported as abandoned or unclaimed property to the state. You will be required to reclaim these funds with the state (Comptroller) where the property or account was escheated. For you to claim your funds from the state, you may need to have your prepaid card number, amount escheated, and call the unclaimed property division of the state in which you resided when we escheated these funds.	Specify one 1. I acknowledge, I WANT a check 2. I acknowledge, I DO NOT WANT a check
What address should the check be mailed to?	Specify one 1. Address on profile (same as above) 2. Alternate address; Fill in below
Address	
City	
State	
Zip code	
Country (if foreign address)	
Postal Code (if foreign address)	

