

Military Benefit Request

To submit a request for military benefits, please complete the following:

Bank of America Customer Information

First name:*

MI: Last name:*

Customer SSN/TIN:*

Customer Date of Birth:*

Customer email address:*

Customer phone number:*

Is the customer the Servicemember?*

Yes

No

Retroactive refund selection: One of the SCRA benefits is a cap on interest rates for certain products. If your SCRA Military Benefit Request is approved and it's determined that you paid interest in excess of the applicable interest rate cap during your benefit period, you'll receive a refund of the excess interest paid. You can choose to receive the refund as a credit to your account or by check. Applying the refund to your account will lower your principal balance and the accrual of interest going forward. Opting to receive a check won't lower your principal balance and may result in you paying more interest. For more information, visit bettermoneyhabits.bankofamerica.com.

Please select your preferred refund method:

Account credit

Check

This election only applies if your SCRA Benefit Request is approved and it's determined that you previously paid interest in excess of the applicable interest rate cap during your benefit period.

Additional comments: